



## CME® Enhanced Eurodollar Options

GCC 312.456.2391

GCC Outside U.S. 44 20 7623 4708

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To cancel or status an order, the following information will be requested by the GCC:

1. Trader ID/SenderSubID (Locate by pressing the Order Overview tab. The SenderSubID will be located on the Tool Bar)
2. Nature of Inquiry
3. Ticket Order Number (TON)
4. Account number
5. Buy/Sell, Quantity, Instrument
6. Order Entry API (CME Enhanced Options System, iLink<sup>SM</sup>)
7. Session

Order status and cancellations require confirmation of identity through security information as filed with the registered user agreement.

### MY INFORMATION:

Trader ID/SenderSubID: \_\_\_\_\_

Clearing Firm: \_\_\_\_\_

API: \_\_\_\_\_

Session: \_\_\_\_\_

All calls to the GCC are recorded.

<http://www.cme.com/gcc>

GX009/50/0905

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The GCC provides the following services for CME Globex production, certification and testing:

1. Product and Market Information
2. Performance Troubleshooting
3. CME Globex Trader<sup>SM</sup> Functionality Assistance
4. Trading Halt Management
5. Error Trade Oversight and Resolution
6. Order Status and Cancellation
7. Price Banding Oversight
8. Block Trade Reporting
9. CME Globex Notifications
10. Product Scheduling
11. Limit Move Procedures
12. Liability Claim Support
13. Settlement and Limit Price Maintenance
14. Product State Management (launching, listing, delisting, activations and expirations)
15. Matching Mode Maintenance
16. Discretionary Point Customization

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