

An Inside Look at Electronic Trading

Do you have questions about electronic trading and how it works? Are you curious about why so many people now prefer to trade electronically? This series is designed to answer those questions and give you a basic understanding of this increasingly popular trading venue.

ISSUE 8

What kind of support is offered for trading on CME Globex?

Extensive support is available.

- » Everyone who trades on CME Globex works with assigned account managers
- » Account managers answer customer questions and address connectivity issues
- » The CME Globex Control Center (GCC) provides around-the-clock support and service for system operations
- » Hotlines are available 24 hours a day

Benefits of CME Globex

- » Efficient, instantaneous trade execution
- » Easier order management
- » Price transparency
- » Direct participation in the trading process
- » Account risk management

To view the entire series of “An Inside Look at Electronic Trading”, visit www.cme.com/electronictrading.